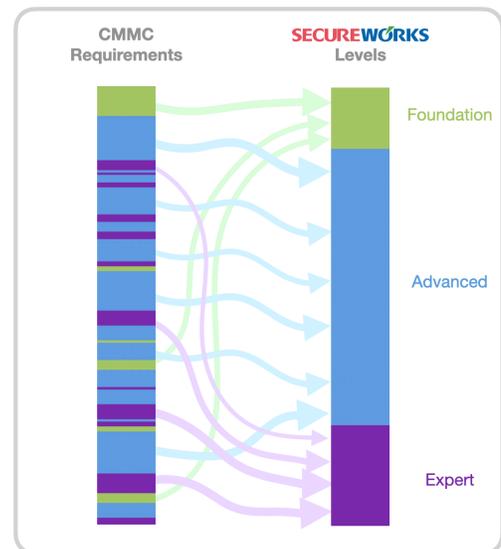


SECUREWORKS

The SecureWorks® service from JustWorks® provides a structured Framework® for achieving cyber security compliance with NIST 800-171 and CMMC standards.

SecureWorks is a structured set of processes, configurations and documentation designed by JustWorks to simplify and manage achieving compliance with NIST 800-171. There are over 170 criteria required for compliance and SecureWorks maps those requirements onto the standard JustWorks 8 design so that there is a clear pathway to achieving the level of compliance appropriate to the business.

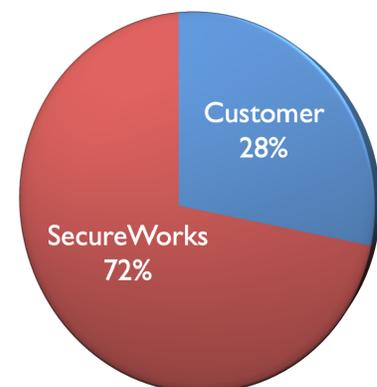
A quarter of all Requirements depend on business policies. SecureWorks assists customers with this task by providing templates, document management, and continuous review to keep compliance up to date.



While the standard JustWorks services include the ability to cover many Requirements, SecureWorks provides a structured approach that allows for **detailed reporting on the actual implementation of configurations and policies that evidence compliance.**

The end result of SecureWorks is the production of the following documents, matched to desired Level of compliance:

- Security Plan, with Assessments
- System Environment Schedule
- Security Incident Response Plan (SIRP)
- Business IT Continuity Plan (BCP)
- Plan of Action and Milestones (POAM)
- Cyber Security Event Log



The SecureWorks service consists of tools, services, and licenses:

- online FrameWork for collecting, tracking, and reporting on progress with **Responses** to compliance **Requirements** that creates a Security Plan
- configuration of systems to meet the company's Security Plan
- regular **reviews** of progress with JustWorks to create a Plan of Action and Milestones (POAM)
- licensing of enhanced versions of security and productivity tools to meet compliance objectives

Business Functions/Departments	Impact	Applications	Systems	Retention	BPO - hours	# of - users
1 Remote access	Low	App B	OFFICE DC	1 year	8	4
2 Design	Medium	App B	OFFICE DC	1 year	2	3
3 Production	High	Microsoft	APPS SQL DC	1 year	2	2
4 Security & Identity	High	Active Directory Design	DC	N/A		
5 Files	High	Exchange	SQL DC OFFICE	Unlimited	1	6
6 Finance	Medium	App A	OFFICE DC	Unlimited	4	8
7 Email	Medium	Microsoft Office365		1 year	1	4

JustWorks has mapped the SecureWorks service to the practice levels specified in the CMMC standard to make compliance simple:

- Foundation: 17 Requirements, with self-certification
- Advanced: 129 Requirements
- Expert: 170 Requirements

For each Requirement JustWorks provides a draft Response that is edited to address the company's unique systems environment. Where policies will be needed, SecureWorks includes templates, and tracks progress of policy writing and publication.

JustWorks standard service processes are adjusted to meet the agreed Security Incident Response Plan and Business Continuity Plan. This allows easy reporting by the customer to establish ongoing compliance and reply to supply chain audits.

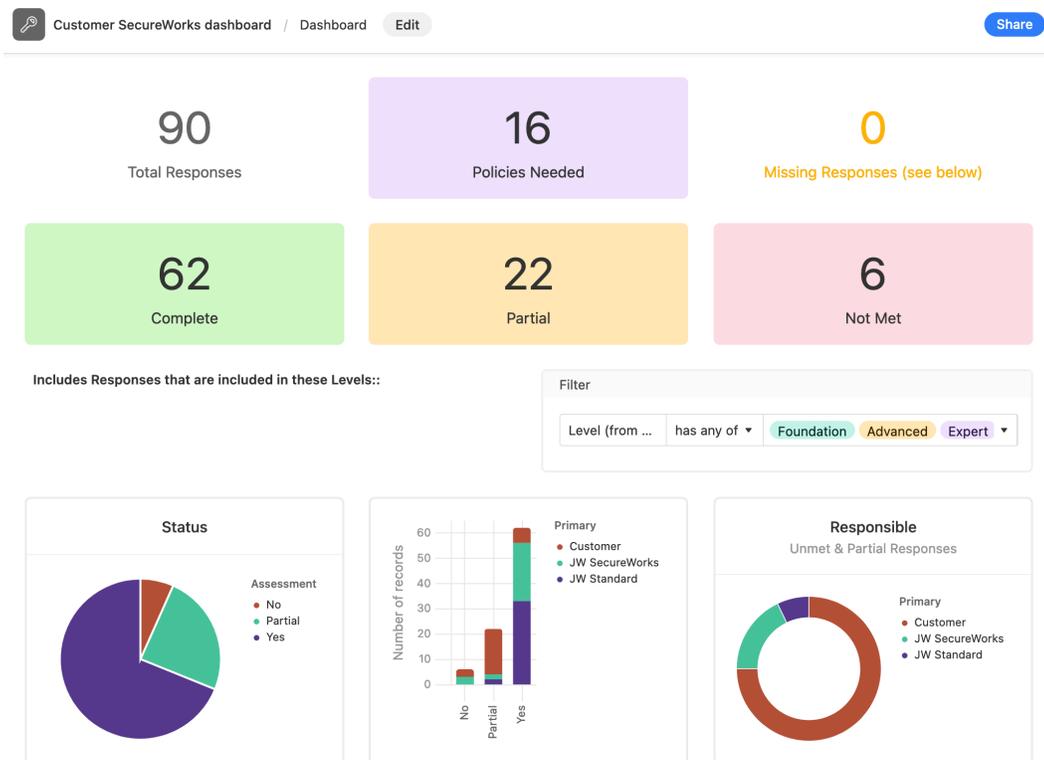
In many cases customers will be required to evidence compliance with individual Requirements in the Advanced or Expert categories as well as the core Foundational requirements. SecureWorks allows customers to select any additional requirements they need. Once compliance with the Foundational level is achieved, SecureWorks customers can progress to higher levels as needed.

SecureWorks is an add-on to the customer's normal service cover with JustWorks. Apart of the SecureWorks Review and Assessment services, detailed below, all labor will be provided under the existing service agreement. Security Incidents and any additional labor will be billed JustWorks' prevailing labor rates.

SecureWorks FrameWork

At the center of the SecureWorks service is an online, web-based, **FrameWork** in which customer contacts can review and update the Security Plan in collaboration with JustWorks personnel. The SecureWorks FrameWork support **multiple concurrent compliance objectives**, so customers can track progress for specific contract requirements, insurances, and multiple internal objectives over different time frames.

Business Impact Analysis flows through to critical systems backup and disaster recovery plans. Regular testing of recovery plans is documented. **Policy Templates** covering over 30 Requirements help SecureWorks customers bring their internal policies into compliance quickly and keep updated with regular review.



The SecureWorks FrameWork includes **dashboards** so management can easily track progress towards cyber security compliance. There are views that allow customers to update Responses, add policy documents, and review Assessments.

An **Event Log** provides a collaborative space to manage and track events such as Security Events, backup tests and Disaster Recovery playbooks.

Output from the SecureWorks FrameWork can be downloaded for inclusion in customers' own documentation, or reports that can be output directly from the web workspace.

SecureWorks Setup & Onboarding

At the start of a SecureWorks service JustWorks creates a dedicated online workspace for the customer. There are two bases. A Cyber Security Plan, which in where all Responses are collected and managed. An Event Log, which records all reviews, incidents, and recovery events.

An initial onboarding meeting (typically online for 2 hours) is arranged that *requires attendance by customer personnel in the following roles:*

- Senior management cyber security sponsor
- Management contact with direct responsibility for handling sensitive information
- Operational contact who will provide ongoing liaison (if not the above)

At the onboarding meeting JustWorks will lead the customer through the following steps:

- Establish the desired compliance objectives
- Review the Requirements of the target compliance level
- Introduce the SecureWorks online workspace
 - ensure everyone can login and view the dashboards
 - understanding what needs to be done and who is responsible
 - how to enter and edit Responses
 - review the Security Plan
 - where policies are needed and how to add policy documents
 - agree which notifications and alerts are appropriate for each contact
- Complete the Responses assigning responsible contacts
- Business Impact Analysis of the business functions, applications and systems
 - this will result in a System Environment matrix that will be used to configure backups and disaster recovery to meet the Business Continuity Plan to support the Business Impact Analysis
- An email of security@xxxx.xxx will be setup to provide a single point for customer's staff, and so that security alerts are directed to the relevant customer contacts.

SecureWorks Reviews

JustWorks and the customer's cyber security team will meet online regularly to:

- review progress on achieving the desired compliance level
- update Responses
- track policy documents
- review any Events since the last review
- plan for upcoming cyber security audits
- produce an updated Security Plan

SecureWorks Assessments

As part of the SecureWorks monthly fees, JustWorks will perform and log:

- Assessment of the Security plan before each Review
- Recovery test on the local systems
- Recovery test in the off-site disaster recovery environment
- Internet vulnerability scans & Event Logging

JustWorks Service Configurations

Achieving compliance with many Requirements does not require additional licenses from JustWorks but does require that the configuration of existing services is adjusted inline with the desired compliance level. These changes often mean that **internal procedures need to change** as well, such concerning the use of USB sticks and other removable media. Once compliance objectives are agreed, JustWorks works with you to implement the configurations to minimise disruption.

Compliance with some Requirements needs enhanced licensing for JustWorks services, such as upgrades to engage proactive, 24x7x365, security operations centre cover with Managed Threat Response. JustWorks reviews these enhanced licenses, the costs, and the implementation effects, with SecureWorks customers before implementation. SecureWorks customers are not obliged to accept any enhanced licensing, however achieving compliance with CMMC Advanced or Expert levels does require enhanced licensing, in addition to changes to internal policies and procedures.

SecureWorks Pricing

SecureWorks is an add on service to JustWorks managed IT services. Customer must have at least the MANAGE service level on core systems before adding SecureWorks.

This table provides a guide to the enhanced licensing required for:

- 24x7x365 security monitoring services for all systems and firewalls
- Policy based security and auditing of file and email content
- Adaptive identity security for cloud services

	Lite	Standard	Advanced	Expert
JustWorks Service Level*	RUN	MANAGE	HELP	HELP+
FrameWorks Users included	1	5	10	10
Restore validation	Qtrly	Monthly	Monthly	Monthly
CMMC Level target	Foundation	Foundation+	Advanced	Expert
Responses included	17	17	129	All
Scanned nodes	1	10	15	20
Plan Assessments & Reviews	Semi-annual	Quarterly	Quarterly	Quarterly

Setup (includes 3 months)	\$1,499	\$3,999	\$9,999	\$19,999
SecureWorks monthly	\$399	\$999	\$2,399	\$3,999
+ extra Response	+ \$19	+ \$19	+ \$59	—

Enhanced licensing guidance

+ per computer	\$0	\$25	\$49	\$139
+ per user	\$0	\$0	\$49	\$99

* Customer required to have at least this JustWorks Service Level. SecureWorks is not available for WATCH level customers and cannot include any devices on WATCH level.

All SecureWorks fixed fees will be billed as part the customer's regular monthly invoice. All labor is itemised and billed in arrears the following month.